NIMHANS DIGITAL ACADEMY
DIPLOMA IN COMMUNITY MENTAL HEALTH FOR SOCIAL WORKERS

FREQUENTLY ASKED QUESTIONS (FAQ)

Q1. What is "Diploma in a Community Mental Health course" about?

The course is a virtual training program designed to enhance theoretical and practical knowledge of social work practice in community mental health. The features of the course includes: peer learning (cases based learning) and expert didactics delivered by the faculty (NIMHANS). The details of the program are elaborated in the curriculum.

Q2. Will I be enrolled into the course, if I am currently pursuing or have completed MSW/MA Social Work/ MA Sociology, but haven't received my Certificate yet?

No. You will be enrolled into the course ONLY if you submit a copy of your MSW/MA Social/ MA Sociology Degree (Degree Certificate or Provisional Pass Certificate of the Degree).

Q3. What if I am not working currently? Can I still enroll in the course?

The course completion criteria requires you to submit two psychosocial assessment submissions. So, it would be advisable for you to be working / volunteering at least part-time at an organization dealing with clients with mental health problems, where you would be allowed to at least be an observer.

Q4. What is elearn.nimhans.ac.in ?

Elearn.nimhans.ac.in is a digital learning management system where all the information pertaining to the course such as course material, assignments, scores and discussion with experts are made available to the participants. In other words, we can call it a 'virtual classroom'.

Q5. Should I join/ signup for elearn.nimhans.ac. in?

Elearn.nimhans.ac.in is a digital delivery system available in two versions. It is mandatory for all the participants to sign up and get enrolled as students. More details will be given once you are on board with us.

Q6. How can I communicate with the NDA team?

You can discuss/ deliberate/ clarify in the live interactive sessions online, every Wednesday 11am-12:30pm through Zoom Healthcare application or in the discussion forum of Elearn.nimhans.ac.in and via emails. You can also ask your queries in the discussion forum of elearn.nimhans.ac.in where subject experts or other participants can answer your queries.

Q7. Do I need to attend all the Live Interactive Sessions?

Yes. At least 19/24 live sessions should be attended for certificate accreditation. Participants will be allowed entry into the live session only until 11:15am. After 11:15am the live session will be locked and no participant will be allowed to enter.

Q8. Is it okay if I don't keep my video on during the live Interactive Session?

No, it is not okay. For certificate accreditation, _at least 60 mins_ of video presence (with face visible) is mandatory for each session which is measured by the software. In case your video presence is not available, you will be sent to the waiting room as a first chance but if you still do not make a video presence, your attendance will not be counted.

Q9. What If in case I get disconnected during the Live Interactive Session?

In case you get disconnected because of network issues, you need to contact the back end team members who will help you to enter the live interactive session again.

Q10. Should I take up all the assignments?

Yes. It is mandatory for you to take up all 6 assignments which will be available elearn.nimhans.ac.in. For each assignment it is mandatory to score 80% or more for certificate accreditation.