



NATIONAL INSTITUTE OF MENTAL HEALTH & NEURO SCIENCES
(Institute of National Importance), Hosur Road, Bengaluru – 560 029

Phone 26995023/913/780
Fax 080-26571563/26564830/2121/6811

Website <http://www.nimhans.ac.in/tender>
E-mail aaos@nimhans.ac.in



NIMHANS/2021-22/IND824

06/04/2021

TENDER NOTIFICATION
(Through Karnataka e-procurement portal only)

The Director, NIMHANS invites tender from eligible tenderers through the Karnataka Government E-Procurement portal for supply of following equipment.

Sl. No.	Name of the Item	Quantity (in No.)	EMD (in Rs)
1	11 Seater Buggy	2	70,000/-
2	6 seater Buggy	2	
3	Wheel Chair buggy	1	
4	Stretcher Buggy	1	

Tender Schedule

Downloading of Tender documents from website - https://eproc.karnataka.gov.in/eportal/index.seam	From 06.04.2021 Onwards
Last date for tender enquiry	17.04.2021 upto 16:00 PM
Tender submission last date and time	24.04.2021 upto 16:00 PM
Technical bid will be opened online by the authorized officer on	26.04.2021 at 11:00 AM

Sd/-,
Director

TENDER DOCUMENT
Terms and conditions

1. The bid documents for the above items should be addressed to “The Director, National Institute of Mental Health & Neuro Sciences, Post Box No. 2900, Hosur Road, Bengaluru – 560 029, Karnataka, India” and should be uploaded in E Procurement portal only on or before the due date.
2. The tender bid should be valid for **120 days** from the due date (Tender submission last date).
NIMHANS, Bengaluru will not take any responsibility for any technical issues.
3. **Earnest Money Deposit (EMD) / Bid Security Declaration:**
 - a. The (EMD) shall be denominated in Indian Rupees and should be paid in the e-procurement portal as per the facility provided.
 - b. The EMD shall not bear any interest and will be refunded to
 - i. successful tenderer on receipt of Agreement and Bank Guarantee.



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- ii. unsuccessful tenderer upon finalization of tender bid and award of tender to successful bidder.
- iii. all the tenderers if the tendered item is cancelled or retendered.

OR

In case of claiming EMD exemption:

- a. Bid Security Declaration (in company letter head as per annexure A) shall be uploaded by selecting MSME/NSIC option
 - b. In case of MSME / NSIC registered vendors, Bid Security Declaration (in company letter head as per annexure A) along with valid MSME / NSIC registration certificate shall be uploaded by selecting MSME / NSIC option.
4. The tender documents and all correspondence's relating to the bid should be in **English language only**.
5. **Technical bid should comprise of (uploaded copy of documents should be self attested, stamped and better quality – preferably .pdf format) -**
- a. Brochure/Catalogue and Data sheet of the equipment.
 - b. Technical Compliance Statement-**Annexure-1**
 - c. Proprietary certificate from the manufacturer mentioning the unique technology or feature/s mentioned apart from the brand name (If applicable).
 - d. Pre requirements required at the installation site (Before submitting the bid, the tenderer should make pre-visit to the installation site and indicate the requirement along with the price bid wherever necessary).
 - e. Delivery Period of the item to be supplied and Time required for installation (Technical & Mechanical) from the date of purchase order has to be indicated.
 - f. List of Institutes where the equipment has been supplied with copy of purchase orders.
 - g. Copy of GST, PAN, TIN document.
 - h. Whether tenderer is manufacturer / accredited agent / sole representative, indicate details of principal's name & address. The offers of tenderer who are not manufacturer or direct authorized agent will be summarily rejected. Sub-distributors will not be accepted.
 - i. Non - blacklisting certification that the firm has not been blacklisted in the past by any government/Private institution and certification for No Vigilance/CBI case pending against the firm/supplier by making an affidavit on non – judicial stamp paper of Rs 100/-.
 - j. Declaration towards acceptance of all terms and conditions should also be provided.
6. **Financial Bid should comprise of-**
- a. **Quotation should be only for DAP in INR only i.e. NIMHANS Door Delivery Price** inclusive of main equipment cost, each article wise/spares rates, taxes, other Government levies, Customs duty, any local agency commission, transportation, delivery of the equipment to



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the Institute premises, installation and commissioning etc. with a detailed break up mentioning manufacturers name, License number and name of the brand/make. Tender bids without price bid/quotation will be rejected.

Detailed breakup of the cost should be provided under icon “Action column” by clicking the % symbol which will be mentioned as Added statutory components.

- b. The tenderer should also provide the quote for regular servicing / maintenance duly mentioning the number of visits per annum for the AMC / CMC period after the warranty period is over. **AMC / CMC cost for 5 years (i.e. for 6th to 10th year) should be quoted.**

Detailed breakup of the cost should be provided under icon “Action column” by clicking the % symbol which will be mentioned as Added statutory components.

If the tenderer is quoting in Indian Rupees (INR) for items NOT MANUFACTURING IN INDIA (NMIC), the CUSTOM DUTY EXEMPTION CERTIFICATE WILL NOT BE ISSUED BY THE INSTITUTE. The Rate quoted should be inclusive of Custom duty & other incidental charges.

7. **Successful tenderer decision will be made on the basis of total cost of the equipment (Inclusive of all miscellaneous charges as mentioned in Clause 6a for 5 years warranty).**
8. **The cost of the “Buggy” will be freezed for 1 Year from the date of purchase order; however Institute reserves the right to procure/reject the purchase of equipment with the successful tenderer on repeat order basis within 1 year from the date of purchase order.**
9. The tender bids (technical and price bid) should be typewritten; every correction in the tender should be initialed along with seal by the tenderer, failing which the tender will be rejected. All pages of the bid submitted must be signed along with seal and sequentially numbered by the tenderer.

10. Evaluation of Bids:-

The technical bid of the tenderer will be evaluated to determine whether

- a. They are complete with respect to specifications.
b. They are free from computational errors.
a. The requisite documents have been submitted and properly signed.

11. Tender Opening:

- a. The Technical bids will be unlocked through E procurement portal in the Committee Room, Adjacent to Registrar Chamber, NIMHANS, Bengaluru on the date specified in the notification.
b. The Financial bid of the technically qualified tenderer/s only will be opened on a notified date.

12. Equipment and its accessories should be covered with **minimum warranty period of 5 years** for normal or regular wear & tear from the date of complete installation (Ready to use in all respects). In case of software's, the validity of the license key should be clearly mentioned and



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should have user define provision with option to switch over from one system to other system of the same kind within the validity period.

13. Software Updates:

The selected firm for the supply of tendered item should provide free updates of software up to 5 years from the date of mechanical installation.

14. Supply of spares should be guaranteed for a minimum period of 10 years from the date of supply or from the date of cessation of production of the model for 10 years, whichever is later, at the rates prevailing against payment.

15. Any modification or revision of bids after submission will not be entertained under any circumstances. Conditions such as “subject to the availability of stocks”, supplies will be made as and when supplies received from the principles etc., will not be considered under any circumstances.

16. A tenderer having once given a tender bid shall not withdraw it after its acceptance / opening and if does, the tenderer will be disqualified from bidding for any contract for a period of **two year from the date of notification.**

17. If required, the tenderer should demonstrate the quoted model of the equipment at the institute during the technical evaluation, failing which their bid/offer shall be rejected. The tenderer will be intimated that they should get ready for demonstration. No request for extending time for demonstration will be entertained. Failure to demonstrate, their offer will be rejected.

18. The tenderer should supply the circuit diagram and instruction manual of the tendered equipment/s at the time of supply of the equipment.

19. Necessary training / instructions on operation of the system should be given by the qualified engineers of the tenderer firm to NIMHANS technical staff/s at free of cost after completion of the installation.

20. The successful tenderer should immediately submit an acceptance letter duly signed and sealed for the rate/s and offers agreed by both the parties to the Head of the Institution within reasonable time on receipt of the Purchase Order (Agreement Specimen will be enclosed with Purchase order & Stamp duty to be paid by the tenderer). The successful tenderer should also furnish a Bank guarantee only from a Nationalized bank to the extent of 3% of the total purchase order value, valid for 60 days beyond the completion of the warranty period of the equipment, no split period bank guarantee will be entertained.

21. Payment terms:

Payment will be made only after good working condition of the equipment certified by the end user. **NO ADVANCE PAYMENT WILL BE ENTERTAINED.**

22. Uptime Guarantee:

Penalty Clause for non-functioning of equipment in term of hardship to the patients and financial loss to institute: 95% up time of 365 days (24 hours a day) that is from the day of



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successful handing over of the whole complex. The company takes the responsibility for the functioning of all the components and equipment, including the third party items supplied and included in the project. The total downtime annually for any reason/involvement of any of the components cannot exceed 5% (all inclusive). Subsequently if downtime exceeds 5% of 365 days, 1% of PO Value will be levied as penalty for every 24 hours of downtime until 7 days from the day of breakdown. If downtime exceeds 7 days the penalty will be 2% of PO Value from the date on which the equipment broke down beyond 5% permissible downtime. In addition to this, warranty period will be extended at double the rate of the downtime period.

23. If, at any time, during the said period, the supplier reduce the said prices of such Materials/Equipment or sales such Materials/Equipment to any other person/organization/ Institution at a price lower than the chargeable, the company shall forthwith notify such reduction or sale to the Director, NIMHANS and the price payable for the Materials supplied after the date of coming into force of such reduction or sale shall stand correspondingly reduced.

The losses to NIMHANS, Bengaluru, if any incurred on account of purchase made elsewhere by failure, neglect or refusal on the part of the tenderer to supply according to the terms of agreement will be recovered from them. If any article or things supplied by the tenderer have been partially or wholly used or consumed in the hospital and they are subsequently found to be in bad condition, unsound, inferior in quality or description, not in accordance with samples or otherwise faulty or unit for use, the wholesome of the contract price or price of such articles or things will be recovered from the tenderer. The tenderer will not be entitled for any payment whatsoever, for such articles for infringements of the stipulation of the conditions or for justifiable reasons the contract may be terminated by the Director and the tenderer shall be liable for losses sustained by the NIMHANS on the consequences of the termination which may be recovered from the Bank Guarantee or from their invoices due to them. In the event of such amount being insufficient, the balance will be recovered personally from the tenderer.

24. Any corrections/changes in the tender will be uploaded as corrigendum in the NIMHANS and E procurement website only.
25. If the tender last/opening date falls on any general/government/institute holiday(s), then the successive dates will be postponed by equivalent days of holiday(s), however the time remains unchanged.
26. The Director reserves the right of ordering/not ordering/cancelling/increase or decrease the quantity and to reject any or all tender quotations without assigning any reason. The decision of the Director, NIMHANS, Bengaluru, shall be final in all the controversies that may arise in the matter. Any dispute arising out of this will be subject to the jurisdiction of the Court in Bengaluru.



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27. Failure to adhere any of the above terms and conditions the bid(s) may be rejected.
28. None of the terms and conditions of the supplier shall be applicable to the purchase contemplated hereunder, irrespective of it being attached to any documents to be provided to NIMHANS. Such exercise shall have no meaning and binding effect unless the same is accepted by NIMHANS in writing.

NOTE: Please keep checking the NIMHANS and E-Procurement websites regularly for any further updates.

**Sd/-,
Director**



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DECLARATION
(TO BE GIVEN BY THE TENDERER)

Name of the Equipment:

Name of the company :

To

The Director,
National Institute of Mental Health &
Neurosciences(Institute of National Importance)
Post Box No. 2900,
Hosur Road, Bengaluru – 560 029

Dear Sir,

I/We hereby submit my/our tender for the

1. I/We have made requisite payment against **EMD / Bid Security Declaration** document uploaded as per the tender document vide reference no. & date, else my tender bid may be rejected.
2. I/We have gone through all terms and conditions of the tender documents before submitting the same.
3. I/We hereby agree to all the terms and conditions, stipulated by the NIMHANS, in this connection including delivery, warranty, penalty etc. Quotations for each group are being submitted and shall be considered on their face value.
4. I/We undertake to sign the contract/agreement, if required, within reasonable time from the date of issue of the letter of acceptance, failing which our/my security money deposited may be forfeited and our/my name may be removed from the list of suppliers at the NIMHANS, Bengaluru.

NOTE: ALL TERMS & CONDITIONS SUCH AS TAXES/LEVIES ETC, HAS BEEN INDICATED IN THE QUOTATIONS FAILING WHICH IT WILL BE PRESUMED THAT THE RATES ARE INCLUSIVE OF ALL TAXES/LEVIES AND OTHER TERMS AND CONDITIONS ARE ALSO AS PER YOUR REQUIREMENTS.

Yours faithfully,

Signature of Tenderer & seal



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CHECK LIST
(TO BE FILLED BY THE TENDERER)

1.	Name & Address of the Tenderer	
2.	Name & address of the manufacturer	
3.	Name of the equipment & Model Quoted	
4.	Validity of the quotation	120 days from the tender submission last date
5.	a. Delivery Period	
	b. Warranty Period	5 years warranty.
	c. Installation Period	
6.	Tender Bid uploaded details (YES or NO against each item)	a. Application Fee submitted
		b. EMD/Bid Security Declaration submitted
		c. Brochure/Catalogue uploaded
		d. Technical Compliance Statement
		e. Manufacturer Proprietary certificate uploaded
		f. Pre requirements details uploaded
		g. List of users uploaded
		h. Copy of GST/PAN/TIN & Bank details uploaded
		i. Distributor authorization letter uploaded
		j. Non-blacklisting certification uploaded
		k. Declaration enclosed
		l. Equipment Door delivery cost quoted
		m. AMC & CMC cost for post warranty period
7.	Training will be provided (YES or NO)	
8.	a. Whether after sales, service is available in Bengaluru? If yes, quote the details	
	b. What is the arrangement for post contract / warranty monitoring of the equipment	
9.	Any other information (Enclosed separately in letter head – YES or NO).	

Signature of Tenderer along with seal



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ANNEXURE A

BID SECURING DECLARATION FORM

Tender No. NIMHANS/2021-22/IND824 Dated 06/04/2021

To

**The Director
National Institute of Mental Health & Neuro Sciences Post
Bag No. 2900
Hosur Road, Bengaluru - 560 029**

Sir / Madam,

I/We. The undersigned, declare that:

1. I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.
2. I/We accept that I/We may be disqualified from bidding for any contract with you for a period of **two year from the date of notification** if I am / We are in a breach of any obligation under the bid conditions, because I/We
 - i. have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
 - ii. having been notified of the acceptance of our Bid by the purchaser during the period of bid validity
 - a. Fail or reuse to execute the contract, if required or
 - b. Fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.
3. I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of
 - i. Completion of tender process; or
 - ii. Thirty days after the expiration of the tender validity.

**Signature of Tenderer along with seal
(to be signed by all partners, in case of joint venture)**

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid and to be signed by all partners)



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Department	BME	EMD	Rs 70,000/-
End User Contact Details			
Name	Smt Sindhu M G		
Designation	BME		
Mobile No.	9480829700/ 26995700		
Office No.	+91-80- 26995221		
Email	sindumg@nimhans.ac.in , biomed@nimhans.ac.in		

Specification:

A. 11 Seater Buggy- 2 Nos.

Seater	11
Plat form	BUS
Dimensions (L*W*H)	4500*1550*2030mm
Net Weight	1200kg
Carrying Capacity	1100kg
Wheel base	2100mm
Controller	350amps
System	72V AC
Front Wheel Tread	1300mm
Rear Wheel Tread	1300mm
Min. ground clearance	160mm
Max. speed (full load)	<=25 km/h
Wind Shield	Laminated Safety Glass
Brakes	Front Disk and Rear Hydraulic Brakes
Brake Distance	<5000 mm
Min. turning radius	≤ 6000 mm
Max. grade ability (full load)	15%
Parking ability (empty load)	20%
Motor power	5KW
Battery	6V 225AH * 12 PCS
Light (Voltage/power)	12v / 150w
Recharging time	8-10km
Travel distance(Unladen on plain road)	80km approx
Wheel	165R13
Dashboard Display	Speedometer, odometer, Ampmeter, Turn Indicators, Brake Indicator, Headlight Indicator, Battery Level Indicator



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Standard Accessories

- Wiper
- Side Mirrors and rear view mirrors
- Dashboard Display Combination Meter
- Dust Cover
- Lighting Package
- Wheel Covers
- Smart Charger

Price quote should include the door delivery, installation at site, wiring and cabling, etc. with Warranty-5 YEARS

B. 6 seater Buggy-2 Nos

Seater	6
Plat form	Sightseeing Bus
Dimensions (L*W*H)	4080*1500*1965mm
Net Weight	780kg
Carrying Capacity	880kg
Wheel base	2080mm
Controller	PGS 400amps controller
System	48V AC / DC
Front Wheel Tread	1300mm
Rear Wheel Tread	1300mm
Min. ground clearance	130mm
Max. speed (full load)	22-25 km/h
Wind Shield	Laminated Safety Glass
Brakes	Front Disk and Rear Hydraulic Brakes
Brake Distance	5000 mm
Min. turning radius	≤ 5000 mm
Max. grade ability (full load)	15%
Parking ability (empty load)	20%
Motor power	5KW
Battery	6V 225AH * 8 PCS
Light (Voltage/power)	12v / 150w
Recharging time	8-10km
Travel distance	80km
Wheel	165R13 / 175R13
Dashboard Display	Speedometer, odometer, Ampmeter, Turn Indicators, Brake Indicator, Headlight Indicator, Battery Level Indicator



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Standard Accessories

- a. Wiper
- b. Side Mirrors and rear view mirrors
- c. Dashboard Display Combination Meter
- d. Dust Cover
- e. Lighting Package
- f. Wheel Covers
- g. Smart Charger
- h. Beacon with Public Announcement System
- i. Aluminium Stretcher
- j. Side Pull on Sunguard

Price quote should include the door delivery, installation at site, wiring and cabling, etc. with Warranty-5 YEARS

C. Wheel Chair buggy-1 No

Base Vehicle	8 seater
Seating Capacity	4 persons including driver
Dimension	4190*1300*1970mm
Pay Load	640 kgs
Speed	11 km/h
Ground Clearance	150 at the lowest point
Turning radius	6100 mm
Battery	6 Nos. Of 8 V-150 AH
Drive motor	30 V AC Motor
Drive unit	14:1 Direct drive AxleDouble reductionHelical Gear with Differential
Controller	450 SE AC Controller
Rear-Suspension	Leaf Spring with Hydraulic Shock Absorbers
Steering	Left Hand ,rack and Pinion
Brakes	Self Adjusting rear wheel Hydraulic drum with Non Asbestos lining Parking-Hand Operated Multi Lock
Tyres	20.5x8-10 ,Ply rated
Body Panel	Dent Proof AB Plastic
Chassis	Welded tubular steel ,Powder coated
Front Suspension	Leaf Spring with dual Hydraulic shock absorber
Rear Suspension	Leaf spring with Shock dampers
Ramp Gradient	26%
Ramp Dimension	1330(L)X840mm(W)
Chair locking on Buggy	Adjustable Stra with Hook to be provided

Price quote should include the door delivery, installation at site, wiring and cabling, etc. with Warranty-5 YEARS



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D. Stretcher Buggy -1 No

Base Vehicle	8 seater
Seating Capacity	4 persons plus one stretcher
Dimension	4190*1180*1970mm
Pay Load	640 kgs
Speed	11 km/h
Ground Clearance	150 at the lowest point
Turning radius	6100 mm
Battery	6 Nos. Of 8 V-150 AH
Drive motor	48 V AC Motor
Drive unit	16:1 Direct drive AxleDouble reductionHelical Gear with Differential
Controller	350 SE AC Controller
Rear-Suspension	Leaf Spring with Hydraulic Shock Absorbers
Steering	Left Hand ,rack and Pinion
Brakes	Self Adjusting rear wheel Hydraulic drum with Non Asbestos lining Parking-Hand Operated Multi Lock
Tyres	20.5x8-10 ,Ply rated
Body Panel	Dent Proof AB Plastic
Chassis	Welded tubular steel ,Powder coated
Front Suspension	Leaf Spring with dual Hydraulic shock absorber
Rear Suspension	Leaf spring with Shock dampers

Price quote should include the door delivery, installation at site, wiring and cabling, etc. with Warranty-5 YEARS

General Eligibility Criteria:

- Minimum Ten years experience in the Buggy manufacturing industry.
- ISO certification.
- Company minimum turnover more than 20 crores.
- Minimum 5 Nos Supply of Electric vehicle in Bangalore in the Hospital/Healthcare.
- Company should have office at Bangalore, Proof of document should be enclosed.



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Annexure-1

Compliance Sheet

Sl No	Details to be provided:	Complied (yes/No)
1	LCD Digital Instrument Cluster,	
2	Password protection for driver(Single person can operate),	
3	Battery charger indicator,	
4	Battery running hours,	
5	FNR Indicator(Forward Neutral and Reverser),	
6	ODO meter,	
7	Side indicators signal,	
8	Head light indicator signal,	
9	Parking brake indicator	
10	Vehicle fault indicator	
11	Battery Auto Watering Device with Manual Tank	
12	Two Speed Mode	
13	Rear Safety Enclosure - to prevent rear facing passenger from falling due to Negative gravity	
14	Ergonomic Handbrake	
15	Steering Mount Controls	
16	Raised Arm Rest - to avoid passenger falling	
17	Led Tail Lights	
18	Seat Belts for Driver and Passenger	
19	Beacon amber colour	
20	Front lamp and back light	
21	Custom body and seat color	
22	Indicators	
23	Tool kit	
24	Side Mirrors	
25	Roof	
26	Floor Mats	
27	Smart charger	
28	branding stickers	
29	Availability of spares Locally	
30	Body material Dent proof ABS	
31	Rain cover	
32	Wiper	
33	Jack	
34	Foot air pump	



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E-mail aaos@nimhans.ac.in

NIMHANS/2021-22/IND824

06/04/2021

35	Reverse buzzer	
36	Cabin light	
37	speacial colour	
38	Windshield	
39	Battery Discharge Indicator	
40	Minimum Ten years experience in the Buggy manufacturing industry	
41	ISO certification.	
42	Company minimum turnover more than 20 crores	
43	Minimum 5 Nos Supply of Electric vehicle in Bangalore in the Hospital/Healthcare	
44	Company should have office at Bangalore	