



NATIONAL INSTITUTE OF MENTAL HEALTH AND NEURO SCIENCES  
(Institute of National Importance), Bengaluru- 560 029

राष्ट्रीय मानसिक स्वास्थ्य और तंत्रिका विज्ञान संस्थान, (राष्ट्रीय महत्व संस्थान), बंगलूरु - 560 029  
ರಾಷ್ಟ್ರೀಯ ಮಾನಸಿಕ ಆರೋಗ್ಯ ಮತ್ತು ನರ ವಿಜ್ಞಾನ ಸಂಸ್ಥೆ, (ರಾಷ್ಟ್ರೀಯ ಪ್ರಾಮುಖ್ಯತಾ ಸಂಸ್ಥೆ), ಬೆಂಗಳೂರು - 560 029  
Phone 26995023/5913/5923/5024/5025/5780 Website <http://www.nimhans.ac.in/tender>  
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E-Procurement Tender No. NIMHANS/2020-21/IND771

04.01.2021

**TENDER NOTIFICATION**  
(Through Karnataka e-procurement portal only)

The Director, NIMHANS invites tender from eligible tenderers through the Karnataka Government E-Procurement portal for supply of following equipment.

Sl. No.	Name of the Item	Quantity (in No.)	EMD (in `)
1.	HPC Server Node and Accessories for the existing HPC System	01	58,000/-

**Tender Schedule**

Downloading of Tender documents from website - <a href="https://eproc.karnataka.gov.in/eportal/index.seam">https://eproc.karnataka.gov.in/eportal/index.seam</a>	From 04.01.2021 Onwards
Last date for tender enquiry	14.01.2021 upto 11:00 AM
Tender submission last date and time	02.02.2021 upto 11:00 AM
Technical bid will be opened online by the authorized officer on	03.02.2021 at 11:00 AM

Sd/-, Director

**TENDER DOCUMENT**  
**Terms and conditions**

- The bid documents should be uploaded in E Procurement portal only on or before the **due date**.
- The tender bid should be valid for **120 days** from the due date. **NIMHANS, Bengaluru will not take any responsibility for any technical issues.**
- Earnest Money Deposit (EMD):**
  - The (EMD) shall be denominated in Indian Rupees and should be paid in the e-procurement portal as per the facility provided.
  - The EMD shall not bear any interest and will be refunded to
    - Successful tenderer on receipt of Agreement and Bank Guarantee.
    - Unsuccessful tenderer upon finalization of tender bid and award of tender to successful bidder.
    - All the tenderers if the tendered item is cancelled or retendered.
- The tender documents and all correspondence's relating to the bid should be in **English language only**.
- Technical bid should comprise of (uploaded copy of documents should be self attested, stamped and better quality – preferably .pdf format) -**
  - Brochure/Catalogue and Data sheet of the equipment.
  - Technical Compliance Statement



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- c. Proprietary certificate from the manufacturer mentioning the unique technology or feature/s mentioned apart from the brand name (If applicable).
  - d. Pre requirements required at the installation site (Before submitting the bid, the tenderer should make pre-visit to the installation site and indicate the requirement along with the price bid wherever necessary)
  - e. Delivery Period of the item to be supplied and Time required for installation from the date of purchase order has to be indicated.
  - f. List of Institutes where the equipment has been supplied with copy of purchase orders.
  - g. Copy of GST, PAN, TIN document
  - h. Whether tenderer is manufacturer / accredited agent / sole representative, indicate details of principal's name & address. The offers of tenderer who are not manufacturer or direct authorized agent will be summarily rejected. Sub- distributors will not be accepted.
  - i. Non – blacklisting certification that the firm has not been blacklisted in the past by any government/Private institution and certification for No Vigilance/CBI case pending against the firm/supplier by making an affidavit on non – judicial stamp paper of `100/-.
  - j. Declaration towards acceptance of all terms and conditions should also be provided.
- 6. Financial Bid should comprise of-**
- a. **Quotation should be only for NIMHANS Door Delivery Price** inclusive of main equipment cost, each article wise/spares rates, taxes, other Government levies, Customs duty, any local agency commission, transportation, delivery of the equipment to the Institute premises, installation and commissioning etc. with a detailed break up mentioning manufacturers name, License number and name of the brand/make. Tender bids without price bid/quotation will be rejected.  
**Detailed breakup of the cost should be provided under icon “Action column” by clicking the % symbol which will be mentioned as Added statutory components.**
  - b. The tenderer should also provide the quote for regular servicing / maintenance duly mentioning the number of visits per annum for the AMC & CMC period after the warranty period is over. **AMC & CMC cost for 5 years (i.e. for 6<sup>th</sup> to 10<sup>th</sup> year) should be quoted in INR only under Action column in E procurement portal.**
  - c. If the tenderer is quoting in Indian Rupees (INR) for items NOT MANUFACTURING IN INDIA (NMIC), the CUSTOM DUTY EXEMPTION CERTIFICATE WILL NOT BE ISSUED BY THE INSTITUTE. The Rate quoted should be inclusive of Custom duty & other incidental charges.
  - d. In case of Import, Customs Duty will be considered only at 5.50% + Health cess (If applicable) of the total Purchase order value and the required Customs clearance documents will be provided by NIMHANS on prior intimation (at least 5 working days prior intimation) of shipment along with details and relevant documents from the supplier.
  - e. **Exchange rates for Foreign Currency will be considered as per the closing value on the tender last date (i.e. 02.02.2021). IF EXCHANGE RATES ARE NOT AVAILABLE**



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**FOR THE TENDER LAST DATE, THEN THE EXCHANGE RATE AS OF LAST CLOSING DAY BEFORE 02.02.2021 SHALL BE CONSIDERED FOR EVALUATION PURPOSE.**

7. Successful tenderer decision will be made on the basis of total cost of the equipment (Inclusive of all miscellaneous charges as mentioned in Clause 6a).
8. The cost of the “HPC Server Node and Accessories for the existing HPC System” will be frozen for 1 Year from the date of purchase order; however Institute reserves the right to procure/reject the purchase of equipment with the successful tenderer on repeat order basis within 1 year from the date of purchase order.

**9. Evaluation of Bids:-**

The technical bid of the tenderer will be evaluated to determine whether

- a. They are complete with respect to specifications.
- b. They are free from computational errors.
- c. The requisite documents have been submitted and properly signed.

**10. Tender Opening:**

- a. The Technical bids will be unlocked through E procurement portal in the Committee Room, Adjacent to Registrar Chamber, NIMHANS, Bengaluru on the date specified in presence of tenderers or their representatives who choose to attend.

The Tenderers' or representatives who are present shall submit authorization letter along with copy of Photo id proof and shall sign a register evidencing their attendance.

- b. The Financial bid of the technically qualified tenderer/s only will be opened on a notified date.

11. Equipment and its accessories should be covered with **minimum warranty period of 5 years** for normal or regular wear & tear from the date of complete installation (Ready to use in all respects). In case of software's, the validity of the license key should be clearly mentioned and should have user define provision with option to switch over from one system to other system of the same kind within the validity period.

**12. Software Updates:**

The selected firm for the supply of tendered item should provide free updates of software up to 5 years from the date of complete installation.

13. Supply of spares should be guaranteed for a minimum period of 10 years from the date of supply or from the date of cessation of production of the model for 10 years, whichever is later, at the rates prevailing against payment.

14. Any modification or revision of bids after submission will not be entertained under any circumstances. Conditions such as “subject to the availability of stocks”, supplies will be made as and when supplies received from the principles etc., will not be considered under any circumstances.



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15. A tenderer having once given a tender bid shall not withdraw it after its acceptance/opening and if does, the EMD paid by the tenderer will be forfeited and the tenderer is liable to make good the loss sustained.
16. If required, the tenderer should demonstrate the quoted model of the equipment at the institute during the technical evaluation, failing which their bid/offer shall be rejected. The tenderer will be intimated that they should get ready for demonstration. No request for extending time for demonstration will be entertained. Failure to demonstrate, their offer will be rejected.
17. The tenderer should submit the hard copy of the circuit diagram and instruction manual of the tendered equipment/s at the time of supply of the equipment.
18. Necessary training / instructions on operation of the system should be given by the qualified engineers of the tenderer firm to NIMHANS technical staff/s at free of cost after completion of the installation.
19. The successful tenderer should immediately submit an acceptance letter duly signed and sealed for the rate/s and offers agreed by both the parties to the Head of the Institution within reasonable time on receipt of the Purchase Order (Agreement Specimen will be enclosed with Purchase order & Stamp duty to be paid by the tenderer). The successful tenderer should also furnish a Bank guarantee only from a Nationalized bank to the extent of 10% of the total purchase order value, valid for 60 days beyond the completion of the warranty period of the equipment, no split period bank guarantee will be entertained.  
In the event of the successful tenderer failed to supply the item/execute the agreement/submit the Bank Guarantee the EMD deposited by them shall stands forfeited.

**20. Payment terms:**

Payment will be made only after good working condition of the equipment certified by the end user / Letter of credit. **NO ADVANCE PAYMENT WILL BE ENTERTAINED.**

- a. In case of foreign payments made by Letter of Credit (LC) or wire transfer, bank incidental charges within India will be borne by the Institute and outside India should be borne by tenderer.
- b. Any amendment or extension of LC sought by the tenderer thereafter should be borne by the tenderer.

**21. Liquidated damages:**

In case of failure to supply, install or maintain the equipment within the stipulated period due to the fault of successful bidder, the bidder shall be liable to pay liquidated damages, at the rate of half percent per week reckoned on the contract price of that portion of the contract which is delayed subject to a maximum of 10 percent and the same will be recovered from the performance bank guarantee / invoice pending for payment.

**22. Uptime Guarantee:**

Penalty Clause for non-functioning of equipment in term of hardship to the patients and financial loss to institute: 95% up time of 365 days (24 hours a day) that is from the day of successful handing over of the whole complex. The company takes the responsibility for the functioning of



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all the components and equipment, including the third party items supplied and included in the project. The total downtime annually for any reason/involvement of any of the components cannot exceed 5% (all inclusive). Subsequently if downtime exceeds 5% of 365 days, 1% of PO Value will be levied as penalty for every 24 hours of downtime until 7 days from the day of breakdown. If downtime exceeds 7 days the penalty will be 2% of PO Value from the date on which the equipment broke down beyond 5% permissible downtime. In addition to this, warranty period will be extended at double the rate of the downtime period.

23. If, at any time, during the said period, the supplier reduce the said prices of such Materials/Equipment or sales such Materials/Equipment to any other person/organization/Institution at a price lower than the chargeable, the company shall forthwith notify such reduction or sale to the Director, NIMHANS and the price payable for the Materials supplied after the date of coming into force of such reduction or sale shall stand correspondingly reduced.
24. The losses to NIMHANS, Bengaluru, if any incurred on account of purchase made elsewhere by failure, neglect or refusal on the part of the tenderer to supply according to the terms of agreement will be recovered from them. If any article or things supplied by the tenderer have been partially or wholly used or consumed in the hospital and they are subsequently found to be in bad condition, unsound, inferior in quality or description, not in accordance with samples or otherwise faulty or unit for use, the wholesome of the contract price or price of such articles or things will be recovered from the tenderer. The tenderer will not be entitled for any payment whatsoever, for such articles for infringements of the stipulation of the conditions or for justifiable reasons the contract may be terminated by the Director and the tenderer shall be liable for losses sustained by the NIMHANS on the consequences of the termination which may be recovered from the EMD/Bank Guarantee or from their invoices due to them. In the event of such amount being insufficient, the balance will be recovered personally from the tenderer.
25. Any corrections/changes in the tender will be uploaded as corrigendum in the NIMHANS and E procurement websites only.
26. If the tender opening date falls on any general/government/institute holiday(s), then the tender will be opened on the next working day of the institute, however the time remains unchanged.
27. The Director reserves the right of ordering/not ordering/cancelling/increase or decrease the quantity and to reject any or all tender quotations without assigning any reason. The decision of the Director, NIMHANS, Bengaluru, shall be final in all the controversies that may arise in the matter. Any dispute arising out of this will be subject to the jurisdiction of the Court in Bengaluru.
28. Failure to adhere any of the above terms and conditions the bid(s) may be rejected and EMD may be forfeited.
29. **None of the terms and conditions of the supplier shall be applicable to the purchase contemplated hereunder, irrespective of it being attached to any documents to be provided to NIMHANS. Such exercise shall have no meaning and binding effect unless the same is accepted by NIMHANS in writing.**



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**NOTE:** Please keep checking the NIMHANS and E-Procurement websites regularly for any further updates.

Sd/-, Director





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**DECLARATION**  
**(TO BE GIVEN BY THE TENDERER)**

Name of the Equipment: HPC Server Node and Accessories for the existing HPC System

Name of the company : .....

To

The Director,  
National Institute of Mental Health & Neurosciences  
(Institute of National Importance)  
Post Box No. 2900,  
Hosur Road, Bengaluru – 560 029

Dear Sir,

1. I/We hereby submit my/our tender for the .....
2. I/We have made requisite payment against EMD as per the tender document vide reference No. & date ....., else my tender bid may be rejected.
3. I/We have gone through all terms and conditions of the tender documents before submitting the same.
4. I/We hereby agree to all the terms and conditions, stipulated by the NIMHANS, in this connection including delivery, warranty, penalty etc. Quotations for each group are being submitted and shall be considered on their face value.
5. I/We undertake to sign the contract/agreement, if required, within reasonable time from the date of issue of the letter of acceptance, failing which our/my security money deposited may be forfeited and our/my name may be removed from the list of suppliers at the NIMHANS, Bengaluru.

**NOTE: ALL TERMS & CONDITIONS SUCH AS TAXES/LEVIES ETC, HAS BEEN INDICATED IN THE QUOTATIONS FAILING WHICH IT WILL BE PRESUMED THAT THE RATES ARE INCLUSIVE OF ALL TAXES/LEVIES AND OTHER TERMS AND CONDITIONS ARE ALSO AS PER YOUR REQUIREMENTS.**

Yours faithfully,

Signature of Tenderer & seal



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**CHECK LIST  
(TO BE FILLED BY THE TENDERER)**

1.	Name & Address of the Tenderer		
2.	Name & address of the manufacturer		
3.	Name of the equipment & Model Quoted		
4.	Validity of the quotation	<b>120 days from the tender due date</b>	
5.	a. Delivery Period		
	b. Warranty Period	<b>5 years</b>	
	c. Installation Period		
6.	Tender Bid details (YES or NO against each item)	a. Application Fee submitted	
		b. EMD submitted	
		c. Brochure/Catalogue uploaded	
		d. Technical Compliance Statement	
		e. Manufacturer Proprietary certificate uploaded	
		f. Pre requirements details uploaded	
		g. List of users uploaded	
		h. Copy of GST/PAN/TIN & Bank details uploaded	
		i. Distributor authorization letter uploaded	
		j. Non-blacklisting certification uploaded	
		k. Declaration enclosed	
l. Equipment Door delivery cost quoted			
7.	Training will be provided (YES or NO)		
8.	a. Whether after sales, service is available in Bengaluru? If yes, quote the details		
9.	b. What is the arrangement for post contract / warranty monitoring of the equipment		
10.	Any other information (Enclosed separately in letter head – YES or NO).		

**Signature of Tenderer along with seal**





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**TENDER FOR THE SUPPLY OF “HPC SERVER NODE AND ACCESSORIES FOR THE EXISTING HPC SYSTEM”**

End User Contact Details		Quantity required	01 No.
Name	Dr. Bindu M Kutty	EMD	Rs 58,000.00
Department	Neurophysiology		
Designation	Professor		
Office No.	+91-080-2699 5170		
Email	<a href="mailto:bindu.nimhans@gmail.com">bindu.nimhans@gmail.com</a>		

**Specifications for HPC Server Node and accessories for the existing HPC system.**

- Server - [HPE DL385 Gen10+ AMD EPYC 7742]
- Smart rack - [Stulz Rack 800W x (42U) x 1200D with 100H Plinth-(Hardware version i-CSR-DX.9102 DG.1 controller)]
- Network switch - [HPE Office Connect 1950 12XGT 4SFP+ Switch – JH295A]

**A. General instructions**

Sr. No	Component	Description
1.	General Instruction with respect to the procurement of components of HPC from OEMs.	<ol style="list-style-type: none"> <li>The supplied server node should be compatible with existing HP server [HPE DL385 Gen10+ AMD EPYC 7742] so that clustering/similar configurations can be set up.</li> <li>The supplied Network switch should be compatible with existing HPE switch [HPE Office Connect 1950 12XGT 4SFP+ Switch – JH295A].</li> <li>The supplied Hard disk should be compatible with HPE StoreEasy 1660 Storage- Q2P72A (12 LFF (3.5 inch) hot-plug drive bays)</li> <li>As the Server node, Network switch and Hard disk are the accessories for the existing High Performance Computing system, they should be procured from a single OEM. MAF should be provided for all the components being quoted against this tender.</li> <li>OEM along with the bidder should complete end to end installation as per NIMHANS requirement and subsequent support should be provided by OEM during the warranty period without additional cost.</li> <li>Representation from OEM along with the respective bidder should attend the meeting towards procurement of the system.</li> <li>Cooperation of OEM is expected during the installation of all</li> </ol>



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		required software. 8. End-of-Life and End-of-Support should be a minimum of 10 years from time of installation. 9. All relevant interconnects (cables and transducers) should be provided for all connections. 10. Routine orientation training for all supplied OEM solutions should be provided by the Vendor to resource persons in the Lab.
<b>B</b>	<b>Technical specifications for HPC Server Node- 1 unit</b>	
<p><b>Note: The supplied server node should be compatible with existing HP server [HPE DL385 Gen10+ AMD EPYC 7742] so that clustering/similar configurations can be set up as this unit will be an accessory to the existing system.</b></p> <p>The OEM providing Server (1 Number) must be in Leaders quadrant in the last two Gartner's report of "Magic Quadrant for Modular Servers" &amp; should have been one of the top three vendors (by market share revenue in IDC or Gartner report) in any of the previous 2 quarters</p>		
1	Form Factor	Up to 2U rack mounted with sliding rails and cable management arm
2	Configured CPU	Two 2nd Generation AMD EPYC 7xx2 Processors with at least 64C/128T, 2.25 GHz or higher, 225W TDP or higher, 256ML3 Cache with PCI Gen 4.0 support and high-performance thermal cooling.
3	Memory slots	Minimum 32×64GB DDR4 (RDIMM, LRDIMM supporting speeds minimum 3200MT/s)
4	Memory configured	2048 GB
5	RAID Controller	Internal storage controller with 12Gbps with RAID 1, 5, 6, 10, 50
6	Disks configured	2×480GB SSD drive for OS in RAID 1 configuration 1×1.92TB Mixed Use SSD All with digitally signed firmware
7	I/O slots	Minimum 3×PCIe Gen4 slots (×16) at 16GT/s, at least 2×USB3.0 ports
8	GPU Support	Minimum 2×Single-Wide GPU slots
9	Ethernet ports	4×1GbE RJ45 + 2×10GbE Base T
10	Certification and compliances	• Red Hat® Enterprise Linux
11	Power Supply	1400W Platinum rated redundant Power Supply



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12	Diagnostics, Configuration & Management	<ol style="list-style-type: none"><li>1. Real-time power meter, graphing, thresholds, alerts &amp; capping with historical power counters.</li><li>2. Temperature monitoring &amp; graphing</li><li>3. Predictive failure monitoring &amp; alerts of actual or impending component failure for fan, power supply, memory, CPU, RAID, NIC, HDD</li><li>4. Real-time out-of-band hardware performance monitoring &amp; alerting</li><li>5. 1 x dedicated 1Gb management port for servers with Enterprise features</li><li>6. Two server nodes in cluster/HA (based on client requirements) mode to be configured with existing installations (Python, R, Octave).</li><li>7. KVM unit for the server node need to be supplied.</li></ol>
13	Security Features	Chassis intrusion alert, system lockdown features to prevent changes in system firmware images
14	OS	Red Hat Enterprise Linux ver 8.0, 2-Socket, 1 Physical or 2 Guest, 3Yr PREMIUM Subscription. Red Hat Enterprise Linux HA add-on licence for 3 years Extended Support for Deployment.
15	Warranty	5 years Next Business Day On-site comprehensive warranty with 24x7x365 remote hardware support, Post installation, 5-year product warranty should reflect in the support web site of the OEM.
C	<b>Other Accessories for the existing system.</b>	
	<ol style="list-style-type: none"><li>1. Extra modules for the existing Server IP camera Monitoring system [Hikvision] to allow remote monitoring and on detection of alarms/ abnormal noise around the Server Rack automatically sending e-mail/SMS alerts to multiple users. <b>Model number of existing IP camera: DS-2 CD1121-I 2.8 mm D   Network camera   HIK VISION I/P 12V, 0.4 A, 6.5W</b></li><li>2. Network switch - 1 unit Note: The supplied Network switch should be compatible with existing HPE switch [HPE Office Connect 1950 12XGT 4SFP+ Switch – JH295A] as it is an accessory to the existing system.<ul style="list-style-type: none"><li>o Minimum of 12 x10 GbE Base T ports</li><li>o 4 SFP+ ports</li><li>o Appropriate Transceiver module (to be provided with the ports).</li></ul></li><li>3. 10TB Hard disk - 2 nos. Note: The supplied Hard disk should be compatible with HPE StoreEasy 1660 Storage- Q2P72A (12 LFF (3.5 inch) hot-plug drive bays)</li></ol>	