



GLOBAL TENDER NOTIFICATION
(Through e-procurement portal only)

The Director, NIMHANS invites tender from eligible tenderers through the Karnataka Government E-Procurement portal for supply of following equipment.

Sl. No.	Name of the Item	Quantity (in Nos.)	EMD (in ₹)
1.	Minus 80 Degree Freezer	01	15,000/-

Tender Schedule

Downloading of Tender documents from website - https://eproc.karnataka.gov.in/eportal/index.seam	From 26.08.2019 onwards
Last date for tender enquiry	10.09.2019 upto 11:00 AM
Tender submission last date and time	26.09.2019 upto 11:00 AM
Technical bid will be opened online by the authorized officer on	27.09.2019 at 11:00 AM

Sd/-, Director

TENDER DOCUMENT

Terms and conditions

- The bid documents should be uploaded in E Procurement portal only on or before the **due date**.
- The tenderbid should be valid for **four months** from the due date. **NIMHANS, Bengaluru will not take any responsibility for any technical issues.**
- Earnest Money Deposit (EMD):**
 - The (EMD) shall be denominated in Indian Rupees and shall be paid in the e-procurement portal using the following payment modes:
 - Credit Card.
 - Direct Debit.
 - Net Banking
 - National Electronic Funds Transfer (NEFT)
 - The EMD shall not bear any interest and will be refunded to
 - successful tenderer on receipt of Agreement and Bank Guarantee.
 - unsuccessful tenderer upon finalization of tender bid and award of tender to successful bidder.
 - all the tenderers if the tendered item is cancelled or retendered.
- The tender documents and all correspondence's relating to the bid should be in **English language only**.



5. Technical bid should comprise of (uploaded copy of documents should be self attested and stamped) -

- 5.1 Brochure/Catalogue and Data sheet of the equipment.
- 5.2 Proprietary certificate from the manufacturer mentioning the unique technology or feature/s mentioned apart from the brand name (If applicable).
- 5.3 Pre requirements required at the installation site (Before submitting the bid, the tenderer should make pre-visit to the installation site and indicate the requirement along with the price bid wherever necessary)
- 5.4 Delivery Period of the item to be supplied and Time required for installation from the date of purchase order has to be indicated.
- 5.5 List of Institutes where the equipment has been supplied.
- 5.6 Copy of GST, PAN, TIN document
- 5.7 Whether tenderer is manufacturer / accredited agent / sole representative, indicate details of principal's name & address. The offers of tenderer who are not manufacturer or direct authorized agent will be summarily rejected. Sub- distributors will not be accepted.
- 5.8 Non – blacklisting certification that the firm has not been blacklisted in the past by any government/Private institution and certification for No Vigilance/CBI case pending against the firm/supplier by making an affidavit on non – judicial stamp paper of ₹10/-.
- 5.9 Declaration towards acceptance of all terms and conditions should also be provided.
- 5.10 Technical Compliance Sheet to be uploaded by the supplier.

6. Price Bid should comprise of-

- 6.1. Quotation should be only for DAP i.e., NIMHANS DOOR DELIVERY PRICE** and should have detailed information as per tendered specifications (such as main equipment cost, each article wise/spares rates, taxes, other Government levies, Customs duty, any local agency commission, transportation, delivery of the equipment to the Institute premises, installation and commissioning etc. Separately along with total cost) with manufacturers name, License number and name of the brand/make. Tender bids without price bid/quotation will be rejected. **Detailed breakup of the cost should be provided under "Action Column" by clicking the "%" symbol which will be mentioned as Added Statutory Components.**

- a) In case of Import, Customs Duty will be considered only at 5.5% of the total Purchase order value and the required Customs clearance documents will be provided by NIMHANS on prior intimation (at least 7 working days prior intimation) of shipment along with details and relevant documents by the supplier.
- b) If the tenderer is quoting in Indian Rupees (INR) for items NOT MANUFACTURING IN INDIA (NMIC), the CUSTOM DUTY EXEMPTION CERTIFICATE WILL NOT BE ISSUED BY THE INSTITUTE. The Rate quoted should be inclusive of Custom duty & other incidental charges.



- 6.2. Exchange rates for Foreign Currency will be considered as per the closing value on previous working day from website <https://rbi.org.in/scripts/ReferenceRateArchive.aspx> (only for GBP, EURO, USD & JPY) and for other currencies as per the decision of the Institute.
7. Successful tenderer decision will be made on the basis of base price + Warranty period (wherever applicable).
8. The tender bids (technical and price bid) should be typewritten; every correction in the tender should be initialed along with seal by the tenderer, failing which the tender will be rejected. All pages of the bid submitted must be signed along with seal and sequentially numbered by the tenderer.
- 9. Evaluation of Bids:-**
The technical bid of the tenderer will be evaluated to determine whether
- They are complete with respect to specifications.
 - They are free from computational errors.
 - The requisite documents have been submitted and properly signed.
- 10. Tender Opening:**
- The Technical bids will be unlocked through E procurement portal in the Committee Room, Adjacent to Registrar Chamber, NIMHANS, Bengaluru on the date specified in presence of tenderers or their representatives who choose to attend. The Tenderers' or representatives who are present shall submit authorization letter along with copy of Photo id proof and shall sign a register evidencing their attendance.
 - The Financial bid of the technically qualified tenderer's only will be opened on a notified date. NIMHANS will inform all the Technically Qualified Tenderers through e-tendering system, after decryption of their Financial bid which could be viewed automatically by the respective technically qualified tenderer's. In this regard no separate intimation shall be made by the Purchaser.
11. Equipment and its accessories should be covered with **minimum warranty period of 05 years** for normal or regular wear & tear from the date of complete installation (Ready to use in all respects). In case of software's, the validity of the license key should be clearly mentioned and should have user define provision with option to switch over from one system to other system of the same kind within the validity period.
- 12. Software Updates:**
The selected firm for the supply of tendered item should provide free updates of software up to 05 year from the date of complete installation.
13. Supply of spares should be guaranteed for a minimum period of 10 years from the date of supply or from the date of cessation of production of the model for 10 years, whichever is later, at the rates prevailing against payment.
14. Any modification or revision of bids after submission will not be entertained under any circumstances. Conditions such as "subject to the availability of stocks", supplies will be made



as and when supplies received from the principles etc., will not be considered under any circumstances.

15. A tenderer having once given a tender bid shall not withdraw it after its acceptance/opening and if does, the EMD paid by the tenderer will be forfeited and the tenderer is liable to make good the loss sustained.
16. If required, the tenderer should demonstrate the quoted model of the equipment at the institute during the technical evaluation, failing which their bid/offer shall be rejected. The tenderer will be intimated that they should get ready for demonstration. No request for extending time for demonstration will be entertained. Failure to demonstrate, their offer will be rejected.
17. The tenderer should supply the circuit diagram and instruction manual of the tendered equipment/s at the time of supply of the equipment.
18. Necessary training / instructions on operation of the system should be given by the qualified engineers of the tenderer firm to NIMHANS technical staff/sat free of cost after completion of the installation.
19. The successful tenderer should immediately submit an acceptance letter duly signed and sealed for the rate/s and offers agreed by both the parties to the Head of the Institution within reasonable time on receipt of the Purchase Order (Agreement Specimen will be enclosed with Purchase order & Stamp duty to be paid by the tenderer). The successful tenderer should also furnish a Bank guarantee only from a Nationalized bank to the extent of 10% of the total purchase order value, valid for 60 days beyond the completion of the warranty period of the equipment, no split period bank guarantee will be entertained.

In the event of the successful tenderer failed to supply the item/execute the agreement/submit the Bank Guarantee the EMD deposited by them shall stands forfeited.

20. Payment terms:

18.1 Payment will be made only after good working condition of the equipment certified by the end user. **NO ADVANCE PAYMENT WILL BE ENTERTAINED.**

18.2 In case of foreign payments made by Letter of Credit (LC) or wire transfer, bank incidental charges within India will be borne by the Institute and outside of India should be borne by tenderer.

18.3 Any amendment or extension of LC sought by the tenderer thereafter amendment charges should be borne by the tenderer only.

21. Uptime Guarantee:

Penalty Clause for non-functioning of equipment in term of hardship to the patients and financial loss to institute: 95% up time of 365 days (24 hours a day) that is from the day of successful handing over of the whole complex. The company takes the responsibility for the functioning of all the components and equipment, including the third party items supplied and included in the project. The total downtime annually for any reason/involvement of any of the components cannot exceed 5% (all inclusive). No penalty will be levied for the first 24 hours after breakdown. Subsequently, 1.00 Lakh will be levied as penalty for every 24 hours of downtime until 7 days from the day of breakdown. If downtime exceeds 7 days the penalty will be 2.00



- Lakh/day from the date on which the equipment broke down. In addition to this, warranty period will be extended at double the rate of the downtime period.
22. If, at any time, during the said period, the supplier reduce the said prices of such Materials/Equipment or sales such Materials/Equipment to any other person/organization/Institution at a price lower than the chargeable, the company shall forthwith notify such reduction or sale to the Director, NIMHANS and the price payable for the Materials supplied after the date of coming into force of such reduction or sale shall stand correspondingly reduced.
 23. The losses to NIMHANS, Bengaluru, if any incurred on account of purchase made elsewhere by failure, neglect or refusal on the part of the tenderer to supply according to the terms of agreement will be recovered from them. If any article or things supplied by the tenderer have been partially or wholly used or consumed in the hospital and they are subsequently found to be in bad condition, unsound, inferior in quality or description, not in accordance with samples or otherwise faulty or unit for use, the wholesome of the contract price or price of such articles or things will be recovered from the tenderer. The tenderer will not be entitled for any payment whatsoever, for such articles for infringements of the stipulation of the conditions or for justifiable reasons the contract may be terminated by the Director and the tenderer shall be liable for losses sustained by the NIMHANS on the consequences of the termination which may be recovered from the EMD/Bank Guarantee or from their invoices due to them. In the event of such amount being insufficient, the balance will be recovered personally from the tenderer.
 24. Any corrections/changes in the tender will be uploaded as corrigendum in the NIMHANS and E procurement websites only.
 25. If the tender last/opening date falls on any general/government/institute holiday(s), then the successive dates will be postponed by equivalent days of holiday(s), however the time remains unchanged.
 26. The Director reserves the right of ordering/not ordering/cancelling/increase or decrease the quantity and to reject any or all tender quotations without assigning any reason. The decision of the Director, NIMHANS, Bengaluru, shall be final in all the controversies that may arise in the matter. Any dispute arising out of this will be subject to the jurisdiction of the Court in Bengaluru.
 27. Failure to adhere any of the above terms and conditions the bid(s) may be rejected and EMD may be forfeited.
 28. None of the terms and conditions of the supplier shall be applicable to the purchase contemplated hereunder, irrespective of it being attached to any documents to be provided to NIMHANS. Such exercise shall have no meaning and binding effect unless the same is accepted by NIMHANS in writing.

NOTE: Please keep checking the NIMHANS and E-Procurement websites regularly for any further updates.

Sd/-, Director



DECLARATION
(TO BE UPLOADED BY THE TENDERER)

Sl. No. of the Item :.....

Name of the company(tenderer) :.....

To

The Director,
National Institute of Mental Health & Neuro Sciences
(Institute of National Importance)
Post Box No. 2900,
Hosur Road, Bengaluru – 560 029

Dear Sir,

1. I/We hereby submit my/our tender bid for the
2. I/We have remitted the application fee and EMD of ₹ through Credit Card/Direct Debit/Net Banking/National Electronic Funds Transfer (NEFT).
3. I/We have gone through all terms and conditions of the tender documents before submitting the same.
4. I/We hereby agree to all the terms and conditions, stipulated by the NIMHANS, in this connection including delivery, Installation, Warranty, Penalty etc. All relevant documents and Technical bid are uploaded as per the tender terms and conditions. Any violation in uploading the documents, my/our tender bid may be disqualified.
5. Financial bid is quoted as per tender terms and conditions clause no. 6, failing which it will be presumed that the rates are door delivery price.
6. Tender bids are duly signed (No thumb impression should be affixed).
7. I/We undertake to sign the contract/agreement, if required, within reasonable time from the date of issue of the letter of acceptance, failing which our/my security money deposited may be forfeited and our/my name may be removed from the list of suppliers at the NIMHANS, Bengaluru.

Yours faithfully,

Signature of Tenderer & seal



CHECK LIST
(TO BE UPLOADED BY THE TENDERER)

1	Name & Address of the tenderer		
2	Name & Address of the Manufacturer		
3	Name of the Equipment & Model Quoted		
4	Validity of the Quotation	4 months from the due date	
5	a. Installation Period b. Warranty Period	30 Days from the date of site handover 5 Years from the date of successful installation	
6	Technical Bid (Yes or No against each item)	a. Application Fee submitted	
		b. EMD enclosed submitted	
		c. Brochure/Catalogue & Data Sheet enclosed	
		d. Manufacturer Proprietary certificate enclosed	
		e. Pre requirements details enclosed	
		f. List of users enclosed	
		g. Copy of GST, PAN, TIN document	
		h. Distributor authorization letter	
		i. Non-blacklisting certification enclosed	
		j. Declaration enclosed	
7	Financial Bid Submitted (Yes or No against item a & b, currency symbol against item c)	a. NIMHANS DAP equipment cost quoted	
		b. 5 years warranty	
		c. Currency in which financial bid is quoted	
8	Training provided (Yes or No)		
9	a. Whether after sales, service is available in Bengaluru? If yes, quote		
	b. What is the arrangement for post contract / Warranty monitoring of the equipment?		
10	What is the Agency commission payable? If applicable		
11	Details of the EMD Submitted	Transaction No..... for ₹..... Bank name:	
12	Any Other Information (Enclose separately in letter head – Yes/No)		

Signature of Tenderer & seal



For Contact:

Dr. GAUTHAM ARUNACHAL/Mr. Vinayak
Assistant Professor, Department of Human Genetics
Contact No: 0802699-5722,9597023525/7259677284

1. Freezer should be of 525 – 550 Liters capacity
2. System should have Programmable operating temperature from -50°C upto -86°C (degree Centigrade) with 1°C increment
3. Fully programmable microprocessor controlled with membrane keypad and eye level control panel.
4. Construction should be of Polyurethane foam insulation combined with a highly efficient cooling system.
5. System should have quick door opening possibility & improved temperature uniformity with an Automatic vent port with easily accessibility.
6. **System should have reduced energy consumption (Power Consumption =13.2kWh/day) with high efficiency fan, with associated washable front-mounted panel air filter which can be easily accessed without tools, for periodic cleaning & maintenance. It should also have a high efficiency compressor & condenser which would also reduce energy consumption.**
7. System should be made up of 18 gauge Steel, 1.2 mm thick with powder coated paint to resist both scratch and rust and the interior should be Polished and fabricated with 304 2B Stainless Steel (SS) for easy cleaning and which also eliminates any potential cause/reason for oxidation (rusting).
8. Inner door should have silicone seal for improved temperature insulation & to prevent temperature loss with state of art magnetic closures for easy access and robust usage.
9. Outer door should have safe silicone triple point seal for improved insulation & to prevent temperature loss with an ergonomically designed handle that requires minimal force to operate & also with minimal risk of injury to users for improved user comfort.
10. **Freezer should have 3 Compartment with two adjustable height stainless steel shelves and three inner doors with magnetic closures & silicone seal for improved thermal protection of samples and robust usage of the system.**
11. **System should be able to pull down the temperature from Ambient temperature to -85°C (degree Centigrade) in 5.9 hrs.**
12. Freezer should have the sample (2" vials) capacity of 33,600 or more.
13. Should have security keyed locks on the outer door handles to keep out unauthorized users
14. Freezer must have battery back-up for the display in case power outage and 4 PIN security lock to prevent unauthorized tampering.
15. Freezer must have RS 485 interface data logging port and it must also have on board
16. **SMART PLUS diagnostic software.**
17. Audible and visible alarms for temperature, power failure, system failure, battery low etc. and it also have remote alarm port for connection to an auto dialer.
18. Freezer must use CFC-FREE, HCFC-FREE nonflammable refrigerants, and refrigeration system must be energy efficient and hermetically sealed two stage cascade refrigeration system.
19. **System should emit minimal noise during operation (upto 56dBA) for user comfort**
20. System should dissipate minimal heat (upto a maximum of 550 W) to the immediate lab atmosphere where the system is placed to aid user comfort.



NATIONAL INSTITUTE OF MENTAL HEALTH & NEURO SCIENCES
(Institute of National Importance), P.B. No. 2900, Hosur Road, Bengaluru – 560 029
Ph: 26995024/5913/5923 E-mail: aaos@nimhans.ac.in
Fax: 080-26571563/26564830/2121/6811 Website: www.nimhans.ac.in/tender

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21. System should be air cooled and Compressor should be capable to run any voltage between 190 – 270V.
22. Freezer must have ISO 9001 standard quality test requirements and IEC 61010 Electrical safety CE & UL certified. System should have Quality Certificates in Manufacturer CI
23. Freezer must be quoted along with to hold 12 racks and 336 boxes of 2" height vials along with stabilizer
24. Optional Back Up for Dry Ice (CO₂) [back up to -70 °C] and Liquid Nitrogen (LN₂) [back up to -85 °C] should be available.

