



**GLOBAL TENDER NOTIFICATION
(Through e-procurement portal only)**

The Director, NIMHANS invites tender from eligible tenderers through the Karnataka Government E-Procurement portal for supply of following equipment.

Sl. No.	Name of the Item	Quantity (in Nos.)	EMD (in ₹)
1.	CELL SEPARATOR [APHERESIS EQUIPMENT]	02	60,000/-

Tender Schedule

Downloading of Tender documents from website - https://eproc.karnataka.gov.in/eportal/index.seam	From 04.09.2019 Onwards
Last date for tender enquiry	16.09.2019 upto 11:00 AM
Tender submission last date and time	03.10.2019 upto 11:00 AM
Technical bid will be opened online by the authorized officer on	04.10.2019 at 11:00 AM

Sd/-,
Director

TENDER DOCUMENT
Terms and conditions

1. The bid documents for the above item should be addressed to “The Director, National Institute of Mental Health & Neuro Sciences, Post Box No. 2900, Hosur Road, Bengaluru – 560 029, Karnataka, India” and should be uploaded in E Procurement portal only on or before the due date.
2. The TENDER BID should be valid for **four months** from the due date. **NIMHANS, Bengaluru will not take any responsibility for any technical issues.**
3. **Earnest Money Deposit (EMD):**
 - 3.1. The (EMD) shall be denominated in Indian Rupees [₹] and should be paid in the E-PROCUREMENT PORTAL as per the facility provided.
 - 3.2. The EMD shall not bear any interest and will be refunded to
 - a. successful tenderer on receipt of Agreement and Bank Guarantee.
 - b. unsuccessful tenderer upon finalization of tender bid and award of tender to successful bidder.
 - c. all the tenderers if the tendered item is cancelled or retendered.
4. The tender documents and all correspondence’s relating to the bid should be in **English language only.**
5. **Technical bid should comprise of (uploaded copy of documents should be self attested, stamped and better quality – preferably .PDF format) -**



- 5.1 Brochure/Catalogue and Data sheet of the equipment.
 - 5.2 Technical Compliance Statement
 - 5.3 Proprietary certificate from the manufacturer mentioning the unique technology or feature/s mentioned apart from the brand name (If applicable).
 - 5.4 Pre requirements required at the installation site (Before submitting the bid, the tenderer should make pre-visit to the installation site and indicate the requirement along with the price bid wherever necessary)
 - 5.5 Delivery Period of the item to be supplied and Time required for installation from the date of purchase order has to be indicated.
 - 5.6 List of Institutes where the equipment has been supplied with copy of purchase orders.
 - 5.7 Copy of GST, PAN, TIN document
 - 5.8 Whether tenderer is manufacturer / accredited agent / sole representative, indicate details of principal's name & address. The offers of tenderer who are not manufacturer or direct authorized agent will be summarily rejected. Sub- distributors will not be accepted.
 - 5.9 Non – blacklisting certification that the firm has not been blacklisted in the past by any government/Private institution and certification for No Vigilance/CBI case pending against the firm/supplier by making an affidavit on non – judicial stamp paper of ₹100/-.
 - 5.10 Declaration towards acceptance of all terms and conditions should also be provided.
- 6. Financial Bid should comprise of-**
- 6.1. **Quotation should be only for DAP i.e. NIMHANS Door Delivery Price** inclusive of main equipment cost, each article wise/spares rates, taxes, other Government levies, Customs duty, any local agency commission, transportation, delivery of the equipment to the Institute premises, installation and commissioning, etc. with a detailed break up mentioning manufacturers name, License number and name of the brand/make. Tender bids without price bid/quotation will be rejected. **CMC COST SHOULD BE QUOTED IN INR ONLY.**
Detailed breakup of the cost should be provided under icon “Action column” by clicking the % symbol which will be mentioned as Added statutory components.
 - 6.2. The tenderer should also quote 5 years CMC cost for the post warranty period in INR under Action column in E procurement portal but CMC cost will not be considered for successful tenderer decision.
 - 6.2.1 In case of Import, Customs Duty will be considered only at 5.50% of the total Purchase order value and the required Customs clearance documents will be provided by NIMHANS on prior intimation (atleast 5 working days prior intimation) of shipment along with details and relevant documents from the supplier.
 - 6.2.2 If the tenderer is quoting in Indian Rupees (INR) for items NOT MANUFACTURING IN INDIA (NMIC), the CUSTOM DUTY EXEMPTION CERTIFICATE WILL NOT BE ISSUED BY THE INSTITUTE. The Rate quoted should be inclusive of Custom duty & other incidental charges.



7. Successful tenderer decision will be made on the basis of total cost of the equipment (Inclusive of all miscellaneous charges as mentioned in Clause 6.1) + 5 years CMC cost for the post warranty period (i.e. for 6th to 10th year)+ **plasmapheresis kit cost for 5 years based on consumption of 500 kits per year**
8. The cost of the “CELL SEPARATOR [APHERESIS]” will be freezed for 1 Year from the date of purchase order; however, Institute reserves the right to procure/reject the purchase of equipment with the successful tenderer on repeat order basis within 1 year from the date of purchase order.
9. The tender bids (technical and price bid) should be typewritten; every correction in the tender should be initialed along with seal by the tenderer, failing which the tender will be rejected. All pages of the bid submitted must be signed along with seal and sequentially numbered by the tenderer.
10. **Evaluation of Bids:-**

The technical bid of the tenderer will be evaluated to determine whether

 - a. They are complete with respect to specifications.
 - b. They are free from computational errors.
 - c. The requisite documents have been submitted and properly signed.
11. **Tender Opening:**
 - a. The Technical bids will be unlocked through E procurement portal in the Committee Room, Adjacent to Registrar Chamber, NIMHANS, Bengaluru on the date specified in presence of tenderers or their representatives who choose to attend.

The Tenderers' or representatives who are present shall submit authorization letter along with copy of Photo id proof and shall sign a register evidencing their attendance.
 - b. The Financial bid of the technically qualified tenderer/s only will be opened on a notified date.
12. Equipment and its accessories should be covered with **minimum warranty period of 5 years** for normal or regular wear & tear from the date of complete installation (Ready to use in all respects). In case of software's, the validity of the license key should be clearly mentioned and should have user define provision with option to switch over from one system to other system of the same kind within the validity period.
13. Supply of spares should be guaranteed for a minimum period of 10 years from the date of supply or from the date of cessation of production of the model for 10 years, whichever is later, at the rates prevailing against payment.
14. Any modification or revision of bids after submission will not be entertained under any circumstances. Conditions such as “subject to the availability of stocks”, supplies will be made as and when supplies received from the principles etc., will not be considered under any circumstances.
15. A tenderer having once given a tender bid shall not withdraw it after its acceptance/opening and if does, the EMD paid by the tenderer will be forfeited and the tenderer is liable to make good the loss sustained.



E-Procurement Global Tender No. STR–D3/NIMHANS/2019-20/IND359 04.09.2019

16. If required, the tenderer should demonstrate the quoted model of the equipment at the institute during the technical evaluation, failing which their bid/offer shall be rejected. The tenderer will be intimated that they should get ready for demonstration. No request for extending time for demonstration will be entertained. Failure to demonstrate, their offer will be rejected.
17. The tenderer should supply the circuit diagram and instruction manual of the tendered equipment/s at the time of supply of the equipment.
18. Necessary training / instructions on operation of the system should be given by the qualified engineers of the tenderer firm to NIMHANS technical staff/s at free of cost after completion of the installation.
19. The successful tenderer should immediately submit an acceptance letter duly signed and sealed for the rate/s and offers agreed by both the parties to the Head of the Institution within reasonable time on receipt of the Purchase Order (Agreement Specimen will be enclosed with Purchase order & Stamp duty to be paid by the tenderer). The successful tenderer should also furnish a Bank guarantee only from a Nationalized bank to the extent of 10% of the total purchase order value, valid for 60 days beyond the completion of the warranty period of the equipment, no split period bank guarantee will be entertained.

In the event of the successful tenderer failed to supply the item/execute the agreement/submit the Bank Guarantee the EMD deposited by them shall stands forfeited.

20. Payment terms:

20.1 Payment (NEFT / RTGS / Wire transfer / LC) will be made only after good working condition of the equipment certified by the end user. **NO ADVANCE PAYMENT WILL BE ENTERTAINED.**

20.2 In case of foreign payments made by Letter of Credit (LC) or wire transfer, bank incidental charges within India will be borne by the Institute and outside India should be borne by tenderer.

20.3 Any amendment or extension of LC sought by the tenderer thereafter should be borne by the tenderer.

21. Uptime Guarantee:

Penalty Clause for non-functioning of equipment in term of hardship to the patients and financial loss to institute: 95% up time of 365 days (24 hours a day) that is from the day of successful handing over of the whole complex. The company takes the responsibility for the functioning of all the components and equipment, including the third party items supplied and included in the project. The total downtime annually for any reason/involvement of any of the components cannot exceed 5% (all inclusive). Subsequently if downtime exceeds 5% of 365 days, 1% of PO Value will be levied as penalty for every 24 hours of downtime until 7 days from the day of breakdown. If downtime exceeds 7 days the penalty will be 2% of PO Value from the date on which the equipment broke down beyond 5% permissible downtime. In addition to this, warranty period will be extended at double the rate of the downtime period.

22. If, at any time, during the said period, the supplier reduce the said prices of such Materials/Equipment or sales such Materials/Equipment to any other person/organization/



Institution at a price lower than the chargeable, the company shall forthwith notify such reduction or sale to the Director, NIMHANS and the price payable for the Materials supplied after the date of coming into force of such reduction or sale shall stand correspondingly reduced.

23. The losses to NIMHANS, Bengaluru, if any incurred on account of purchase made elsewhere by failure, neglect or refusal on the part of the tenderer to supply according to the terms of agreement will be recovered from them. If any article or things supplied by the tenderer have been partially or wholly used or consumed in the hospital and they are subsequently found to be in bad condition, unsound, inferior in quality or description, not in accordance with samples or otherwise faulty or unit for use, the wholesome of the contract price or price of such articles or things will be recovered from the tenderer. The tenderer will not be entitled for any payment whatsoever, for such articles for infringements of the stipulation of the conditions or for justifiable reasons the contract may be terminated by the Director and the tenderer shall be liable for losses sustained by the NIMHANS on the consequences of the termination which may be recovered from the EMD/Bank Guarantee or from their invoices due to them. In the event of such amount being insufficient, the balance will be recovered personally from the tenderer.
24. Any corrections/changes in the tender will be uploaded as corrigendum in the NIMHANS and E procurement websites only.
25. If the tender last/opening date falls on any general/government/institute holiday(s), then the successive dates will be postponed by equivalent days of holiday(s), however the time remains unchanged.
26. The Director reserves the right of ordering/not ordering/cancelling/increase or decrease the quantity and to reject any or all tender quotations without assigning any reason. The decision of the Director, NIMHANS, Bengaluru, shall be final in all the controversies that may arise in the matter. Any dispute arising out of this will be subject to the jurisdiction of the Court in Bengaluru.
27. Failure to adhere any of the above terms and conditions the bid(s) may be rejected and EMD may be forfeited.
28. None of the terms and conditions of the supplier shall be applicable to the purchase contemplated hereunder, irrespective of it being attached to any documents to be provided to NIMHANS. Such exercise shall have no meaning and binding effect unless the same is accepted by NIMHANS in writing.

NOTE: Please keep checking the NIMHANS and E-Procurement websites regularly for any further updates.

Sd/-,
Director



DECLARATION
(TO BE GIVEN BY THE TENDERER)

Name of the Item : CELL SEPARATOR [APHERESIS]
Name of the company :

To

The Director,
National Institute of Mental Health & Neurosciences
(Institute of National Importance)
Post Box No. 2900,
Hosur Road, Bengaluru – 560 029

Dear Sir,

1. I/We hereby submit my/our tender for the
2. I/We have made requisite payment against EMD as per the tender document vide reference No. & date, else my tender bid may be rejected.
3. I/We have gone through all terms and conditions of the tender documents before submitting the same.
4. I/We hereby agree to all the terms and conditions, stipulated by the NIMHANS, in this connection including delivery, warranty, penalty etc. Quotations for each group are being submitted and shall be considered on their face value.
5. I/We undertake to sign the contract/agreement, if required, within reasonable time from the date of issue of the letter of acceptance, failing which our/my security money deposited may be forfeited and our/my name may be removed from the list of suppliers at the NIMHANS, Bengaluru.

NOTE: ALL TERMS & CONDITIONS SUCH AS TAXES/LEVIES ETC, HAS BEEN INDICATED IN THE QUOTATIONS FAILING WHICH IT WILL BE PRESUMED THAT THE RATES ARE INCLUSIVE OF ALL TAXES/LEVIES AND OTHER TERMS AND CONDITIONS ARE ALSO AS PER YOUR REQUIREMENTS.

Yours faithfully,

Signature of Tenderer & seal



E-Procurement Global Tender No. STR–D3/NIMHANS/2019-20/IND359 04.09.2019

**CHECK LIST
(TO BE FILLED BY THE TENDERER)**

1	Name & Address of the Tenderer																																								
2	Name & Address Of the Manufacturer																																								
3	Name of the Equipment & Model Quoted	CELL SEPARATOR [APHERESIS]																																							
4	Validity of the Quotation	Four months from the due date																																							
5	a. Delivery Period b. Warranty Period c. Installation Period	5 years																																							
6	Tender Bid details (Yes or No against each item)	<table border="1" style="width: 100%;"> <tr><td style="text-align: center;">a.</td><td>Application Fee submitted</td><td></td></tr> <tr><td style="text-align: center;">b.</td><td>EMD submitted</td><td></td></tr> <tr><td style="text-align: center;">c.</td><td>Brochure/Catalogue uploaded</td><td></td></tr> <tr><td style="text-align: center;">d.</td><td>Technical Compliance Statement</td><td></td></tr> <tr><td style="text-align: center;">e.</td><td>Manufacturer Proprietary certificate uploaded</td><td></td></tr> <tr><td style="text-align: center;">f.</td><td>Pre requirements details uploaded</td><td></td></tr> <tr><td style="text-align: center;">g.</td><td>List of users uploaded</td><td></td></tr> <tr><td style="text-align: center;">h.</td><td>Copy of GST/PAN/TIN & Bank details uploaded</td><td></td></tr> <tr><td style="text-align: center;">i.</td><td>Distributor authorization letter uploaded</td><td></td></tr> <tr><td style="text-align: center;">j.</td><td>Non-blacklisting certification uploaded</td><td></td></tr> <tr><td style="text-align: center;">k.</td><td>Declaration enclosed</td><td></td></tr> <tr><td style="text-align: center;">l.</td><td>Equipment Door delivery cost quoted</td><td></td></tr> <tr><td style="text-align: center;">m.</td><td>AMC & CMC cost for 5 years post warranty period</td><td></td></tr> </table>	a.	Application Fee submitted		b.	EMD submitted		c.	Brochure/Catalogue uploaded		d.	Technical Compliance Statement		e.	Manufacturer Proprietary certificate uploaded		f.	Pre requirements details uploaded		g.	List of users uploaded		h.	Copy of GST/PAN/TIN & Bank details uploaded		i.	Distributor authorization letter uploaded		j.	Non-blacklisting certification uploaded		k.	Declaration enclosed		l.	Equipment Door delivery cost quoted		m.	AMC & CMC cost for 5 years post warranty period	
a.	Application Fee submitted																																								
b.	EMD submitted																																								
c.	Brochure/Catalogue uploaded																																								
d.	Technical Compliance Statement																																								
e.	Manufacturer Proprietary certificate uploaded																																								
f.	Pre requirements details uploaded																																								
g.	List of users uploaded																																								
h.	Copy of GST/PAN/TIN & Bank details uploaded																																								
i.	Distributor authorization letter uploaded																																								
j.	Non-blacklisting certification uploaded																																								
k.	Declaration enclosed																																								
l.	Equipment Door delivery cost quoted																																								
m.	AMC & CMC cost for 5 years post warranty period																																								
8	Training will be provided (Yes or No)																																								
9	a. Whether after sales, service is available in Bengaluru? If yes, quote b. What is the arrangement for post contract / warranty monitoring of the equipment?																																								
10	Details of the EMD Submitted (Reference no., date & bank details)																																								
11	Any Other Information (Enclose separately in letter head – Yes or No)																																								

Signature of Tenderer along with seal



CELL SEPARATOR [APHERESIS EQUIPMENT]

For Technical Clarifications contact:

Dr. Sundar Periyavan, Prof & Head – Mobile: - +91-80-9535218935

Dr. Vijay Kumawat, Asst. Professor – Mobile: +91-80+8008411388

Mr. K. Shivanna, Junior Technician – Mobile: - +91-80-9538123789

**Neurocentre Building, Dept. of Transfusion Medicine & Haematology,
NIMHANS, Hosur Road, Bengaluru**

Office Landline: +91-80-26995435/36/37

Email ID: periyavan_sundar@yahoo.com & kumawatdrvijay@gmail.com

SPECIFICATION

1. General description: Built in automated protocols for the procedures, including but not limited to therapeutic plasmapheresis, plateletpheresis, peripheral blood stem cells collection, red cell pheresis and donor plasmapheresis
2. It should be based on continuous/ intermittent flow technology
3. It should have option of single and/or dual needle procedure for plasmapheresis. Any accessories required for single needle procedure, should be a part of equipment purchase
4. The cell separator should have help screen, troubleshooting menu, alphanumeric display and extended memory to store procedural data (minimum 5 procedures)
5. Equipment should ensure all donor/ patient safety parameters before starting the procedure and at all time during operation.
6. It should have automated pumps loading and priming of installed kits
7. It should be capable of priming with normal saline and/ or mixture of normal saline and ACD and/or ACD. Separate Anticoagulation pump with custom programming adjustability
8. In – built cuff pressure and prompt grip for donor/ patient comfort and adequate blood flow.
9. It should have auto cuff mechanism for automatic inflation & deflation based on procedure requirement.
10. Built in access & return pressure sensor, air detectors to prevent air embolism, ACD detector and contamination monitor for monitoring & preventing red cells contaminations in platelet collection and plasma exchange.
11. It should have audio visual alarms for draw/return pressure, centrifuge leakage, centrifuge lock and red cell spillover.
12. Facility to use platelets additive solution and / or normal saline for re-suspension and storage fluid in place of plasma is preferable
13. Advance help menu should be available at any time during alarm conditions
14. Yield estimator to help decide yield, volume to be processed and suggested storage fluid and should have optical sensor at PRP line for online monitoring of component collection against the desired yield.
15. Capable of downloading or printing full procedure report any time after procedure



(optional **but preferable feature**).

16. Capable to connect bar code reader/ HIS if desired (optional but **preferable feature**).
17. Should have rechargeable battery to store data and restart in case of power failure.
18. Continuous monitoring of collection to avoid any contamination through Interface detector.
19. Inlet and return flow rates could be regulated.
20. Should have fluid leak detector for donor/ patient safety
21. In case of inlet line occlusion, machine should be able to re-start automatically
22. Should have provision for replacement fluid and saline re-infusion to donor/ patient.
23. Should be able to regulate ACD delivery, should not have bolus return of blood to ensure reduce citrate reactions.
24. Should have automatic door lock for centrifuge during the procedure.
25. Lockable castors/ wheels for mobility or portable equipment
26. System configuration, accessories, spares and consumables:
 - 26.1 Consumable kits should be available for at least 10 years after the sale/purchase of machine.
 - 26.2 All accessories required for installation and standardization of system to be given free of cost.
 - 26.3 The final cost of the machine will include a) Original cost of the machine, b) Cost of consumables for evaluation based on 500 plasmapheresis kit cost per machine per year for 5 years
27. Environmental factors: The unit shall be capable of operating continuously in ambient temperature of 10 -40 degree C and relative humidity of 15-90%
28. Power input: 220-240VAC, 50Hz fitted with Indian plug
29. Suitable Servo controlled Stabilizer/CVT if required. Suitable UPS with maintenance free batteries for minimum one-hour back-up should be supplied with the system.
30. Standards and Safety
 - 30.1 Should be FDA or CE approved product. DCGI approval is mandatory
 - 30.2 Electrical safety conforms to standards for electrical safety IEC-60601 / IS-13450
 - 30.3 Manufacturer should be ISO certified for quality standards.
31. Comprehensive training for lab staff and support services till familiarity with the system.

Additional requirements:

32. Necessary catalogues in original, technical write up in English, should be attached with the offer both in hard and electronic copies.
33. Should provide Log book with instructions for daily, weekly, monthly and quarterly maintenance checklist. The job description of the hospital technician and company service engineer should be clearly spelt out.
34. Periodic Instrument Calibration certificate for the various parameters and QC of the products should be provided/maintained by the vendor. Validation and calibration reports should have traceability to applicable national and international standards
35. Should provide list of installations and feedback report. Performance, efficiency, other factors as applicable should be furnished.
36. **The breakdown calls for the equipment should be attended within 24 hours after**



NATIONAL INSTITUTE OF MENTAL HEALTH & NEURO SCIENCES
(Institute of National Importance), P.B. No. 2900, Hosur Road, Bengaluru – 560 029
Ph: 26995923/13/5023-25/5090 E-mail: aaos@nimhans.ac.in
Fax: 080-26571563/26564830/2121/6811 Website: www.nimhans.ac.in/tender

E-Procurement Global Tender No. STR–D3/NIMHANS/2019-20/IND359 04.09.2019

successful communication or complain registration

37. Should be compliant with European CE Class IIA or US FDA.

38. **WARRANTY: 5 YEARS** from Date of Installation with **CMC for 5 years** after Warranty Period.

